

Parkside Surgery

Statement of Purpose

The name and address of the registered provider is:
Drs Hall, Pearson, Mushtaq & Glover – Parkside Surgery

Telephone: 01773 546900
www.parksidesurgery.co.uk

Registered Managers: Dr Hall
Practice Manager: Mrs Cheryl Annable

The practice is registered as a partnership and there are 4 partners within the practice:

Dr Nicholas Hall
Dr Matthew Pearson
Dr Asar Mushtaq
Dr Natascha Glover

The surgery is in purpose built premises and has on-site car parking available for patients and staff.

Parkside Surgery is also a training practice with GP registrars from Derby and Chesterfield. We also accommodated medical students from Nottingham and Derby.

Under the Health and Social Care Act 2008 (The Care Quality Commission (registration) Regulations 2009 Part 4), the registering body (Parkside Surgery) is required to provide to the Care Quality Commission a statement of purpose.

Our aims and objectives

- To provide a high standard of medical care which is available to the whole population and to create a partnership between patient and healthcare professional
- Be committed to our patients needs
- Act with integrity and confidentiality
- Be courteous, approachable and friendly
- To be open and honest – act within the 'professional duty of candour'
- To recruit, retain and develop a highly motivated and appropriately skilled team who are committed to providing excellent patient care
- To ensure effective and robust information governance systems are in place
- Treat all patients with dignity, respect and honesty
- Ensure safe and effective services and environment
- Offer relevant health promotion advice and referral as appropriate, reflecting patient choice wherever practicable

- Through monitoring and quality improvement/auditing continue to improve our healthcare services.

Regulated Activities under CQC

- Treatment of disease, disorder or injury
- Surgical procedures
- Diagnostic and screening procedures
- Maternity and midwifery services
- Family Planning

The registered activities have been agreed by the partners of Parkside Surgery in accordance with CQC guidance.

The registered activities under CQC are:

- Routine medical checks and general medical services.
- NHS relevant prescriptions and medications or a private prescription can be issued.
- **Vaccinations and immunisations** – the practice strongly supports the childhood immunisation programme. All routine childhood vaccinations are performed at the surgery by one of our practice nurses. We also offer all 'at risk' patients the seasonal influenza vaccination from September to March every year.
- **NHS Foreign travel immunisation** – we do not currently offer this service
- **Medicals** – the GP's carry out medical reports and examinations
- **Chronic disease management** – this encompasses a wide range of conditions which require long term treatment and care. Our priority is to ensure this care is on-going and appropriate and we endeavour to review patients medication on an annual basis. Spirometry testing is also available.
- **Family planning and contraceptive services** – this is provided by the doctors and nurses.
- **Phlebotomy** – patients can be seen at clinics in the Primary Care Health Centre or Ripley Hospital.
- **Maternity services** – The community midwife holds a weekly clinic at the primary care centre on a Thursday and Friday. The doctors also provide ante-natal and post-natal care.
- **Minor Surgery** – we do not currently offer this service
- **Ear syringing** – facilities available for ear syringing when staffing allows
- **Well person checks** – these are carried out by our Health Care Assistant.
- **ECG monitoring** – the surgery is able to offer in house ECGs.
- **Cervical screening** – this service is provided by our trained practice nurses.

Our practice ethos is to strive towards a partnership between patients and healthcare professionals based on the following:

Mutual respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at the surgery is committed to providing excellent patient care.

Our core values

- A trusting, friendly environment with a priority and focus on optimal patient care where we nurture, empower and support all to find their full potential.
- A learning space allowing the development and training of others.
- A management team that the time as leaders to develop the organisation and communicate with each other.

Continuity of Care

Building and maintaining a strong relationship between health professionals and our patients is essential to the way we work. This is especially the case when dealing with patients who have long term conditions. In these circumstances, we encourage patients to see, wherever possible, the same health professional and we will endeavour to do this through our appointments system. However, if a patient finds that the doctor or nurse they usually see is not available, then we would encourage the patient to see any of the doctors or nurses at the practice. Continuity for all patients is promoted through regular internal meetings and communications.

Learning and Training

The practice is a training practice and we are committed to the training of doctors and nurses, who are all closely supervised. We recognise the vital role students have in keeping the practice fresh and reflective. All staff within the practice have an annual appraisal where their training needs are identified. We also recognise the benefit of supported learning for patients to enhance the ability to self-manage and deal with long term conditions.

Patient Participation Group

Parkside Surgery does not currently have an active patient participation group